

Code:



Sales Order #:

Repair / Return Form

Date _____

Name _____

Address _____

City, State, Zip _____

Phone # _____ Fax # _____

Contact Person _____ Email _____

Credit Card #	Expiration Date	CVV Code
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(VISA, MC or AMEX)

Expiration Date CVV Code

Instructions:

Below section is for internal use only.

[illegible]

- **All warranty claims must include the complete cue and a copy of original sales receipt. For additional details regarding warranty and servicing, see page 2.**



Repair / Return Form (Page 2)

The McDermott Lifetime Warranty

McDermott's Lifetime Warranty applies only to the original purchaser/owner of the cue and must be purchased from an authorized McDermott dealer. McDermott Cue warrants its pool cues to be free from defects in material and workmanship, including warpage, for as long as the product is owned by the original purchaser/owner. McDermott does not warrant its product against:

- Normal wear and tear including the tip, the finish, and the wrap;
- Misuse, abuse or mishandling;
- Modification or improper maintenance performed by third parties or
- Damage caused by exposure to extreme temperature or humidity

All warranty claims must include the complete cue and are subject to evaluation at our facility prior to approval. Products that do not qualify for the McDermott Lifetime Warranty can be serviced by McDermott for a fee. To obtain warranty service on a McDermott product, return the product to an authorized McDermott dealer or directly to McDermott along with a copy of your original sales receipt. For complete warranty claim instructions visit your local authorized McDermott dealer, or visit www.mcdermottcue.com/repairs.

DISCLAIMER: This warranty is in lieu of all other express warranties. McDermott disclaims all warranties for products that are purchased from sellers other than authorized retailers or distributors. McDermott's warranty against warpage was introduced in 2004. **Cues manufactured prior to 2004 do not qualify.**

Repair Service	MSRP
Lifetime Maintenance Plan • Tip cost and \$25 return shipping not included • Only valid on USA-made McDermott cues	FREE
Defy (3/8"-10)	\$480
Defy (Quick Release)	\$490
i-Pro or i-Pro Slim (3/8"-10)	\$505
i-Pro or i-Pro Slim (Quick Release)	\$515
i-Shaft (3/8"-10)	\$370
i-Shaft (Quick Release)	\$380
G-Core Shaft (3/8"-10)	\$240
G-Core Shaft (Quick Release)	\$250
Traditional Maple Shaft (3/8"-10)	\$145
Stinger Shaft (3/8"-10)	\$380
Sledgehammer Shaft (3/8"-10)	\$380
• Add Single Ring to any wooden shaft	+ \$30
• Add Multiple Rings to any wooden shaft	+ \$50
• 30" or 31" Shaft Length to any wooden shaft	+ \$35
McDermott Ferrule (Tip cost not included)	\$40
Turn Down Shaft Diameter (11.75mm-14mm)	\$60
Turn Down Shaft Diameter (Below 11.75mm)* *Maple shafts only.	\$80
REWRAP – Irish Linen	\$65
REWRAP – Leather or Cork	\$125
REFINISH – No-Wrap Cues**	\$190
REFINISH – Irish Linen Rewrap**	\$255
REFINISH – Leather Rewrap** **Add \$30 for stainless steel joints **Add \$40 to refinish each additional shaft	\$315
REFINISH – Shaft Joint Collar	\$45
Replace Butt Plate	\$75
Engage Butt Plate Retrofitting Includes Engage Retrofit bumper.	\$45
Engraving: Text on Butt Plate	\$30
Replace Joint Collar	\$75

Refurbishing Special	MSRP
w/ i-Pro or i-Pro Slim**	\$650
w/ i-Shaft**	\$550
w/ G-Core Shaft**	\$450
w/ Traditional Maple Shaft**	\$375
**Add \$35 for stainless steel joints	
**Add \$45 to refinish each additional shaft	

Shaft Upgrade Options	MSRP
30" or 31" Shaft Length	+ \$35
Custom Shaft Length (Options vary. Call for details.)	+ \$60 & UP
Navigator - Automatic Tip (SX, S, M, H)	+ \$26
Navigator - Black Tip (SX, S, M, H)	+ \$26
Navigator - Sigma Tip (S, M, H)	+ \$27
Navigator - Sigma Snooker Tip 11mm (S, M, H)	+ \$14
Navigator - Break Impact Tip (Hard)	+ \$24
Kamui - Black Tip (SS, S, M, H)	+ \$28
Kamui - Clear Black Tip (SS, S, M, H)	+ \$31
Kamui - Original Tip (SS, S, M, H)	+ \$24
Kamui - Clear Original Tip (SS, S, M, H)	+ \$26
Phenolic Tip	+ \$20
Samsara Tip (Ultra-hard)	+ \$23
Everest Tip (Medium)	+ \$20
Convert Shaft Partial (3/8"-10)	+ \$85
• Add Single Ring	+ \$30
• Add Multiple Rings	+ \$50
• Brass Shaft Insert	+ \$45