





## Repair / Return Form (Page 2)

### The McDermott Lifetime Warranty

McDermott's Lifetime Warranty applies only to the original purchaser/owner of the cue and must be purchased from an authorized McDermott dealer. McDermott Cue warrants its pool cues to be free from defects in material and workmanship, including warpage, for as long as the product is owned by the original purchaser/owner. McDermott does not warrant its product against:

- Normal wear and tear including the tip, the finish, and the wrap;
- Misuse, abuse or mishandling;
- Modification or improper maintenance performed by third parties or
- Damage caused by exposure to extreme temperature or humidity

All warranty claims must include the complete cue and are subject to evaluation at our facility prior to approval. Products that do not qualify for the McDermott Lifetime Warranty can be serviced by McDermott for a fee. To obtain warranty service on a McDermott product, return the product to an authorized McDermott dealer or directly to McDermott along with a copy of your original sales receipt. For complete warranty claim instructions visit your local authorized McDermott dealer, or visit [www.mcdermottcue.com/repairs](http://www.mcdermottcue.com/repairs).

**DISCLAIMER:** This warranty is in lieu of all other express warranties. McDermott disclaims all warranties for products that are purchased from sellers other than authorized retailers or distributors. McDermott's warranty against warpage was introduced in 2004. **Cues manufactured prior to 2004 do not qualify.**

Repair Service	MSRP
Lifetime Maintenance Plan	FREE
• Tip cost and \$21.95 return shipping not included	
• Only valid on U.S. made McDermott cues	
i-PRO (3/8"-10)	\$359.00
i-PRO (Quick Release)	\$369.00
i-Shaft (3/8"-10)	\$259.00
i-Shaft (Quick Release)	\$269.00
G-Core Shaft (3/8"-10)	\$159.00
G-Core Shaft (Quick Release)	\$189.00
Traditional Maple Shaft (3/8"-10)	\$90.00
Stinger Shaft (3/8"-10)	\$115.00
Sledgehammer Shaft (3/8"-10)	\$115.00
• Add Single Ring (to any above shaft)	+ \$20.00
• Add Multiple Rings (to any above shaft)	+ \$40.00
• 30" or 31" Shaft Length (to any above shaft)	+ \$30.00
McDermott Ferrule (Tip cost not included)	\$25.00
Turn Down Shaft Diameter (11.75-14mm)	\$40.00
Turn Down Shaft Diameter (Below 11.75mm)*	\$60.00
*Maple shafts only	
REWRAP - Irish Linen	\$50.00
REWRAP - Leather	\$90.00
REFINISH - No-Wrap Cues**	\$140.00
REFINISH - Irish Linen Rewrap**	\$190.00
REFINISH - Leather Rewrap**	\$230.00
**Add \$25 for stainless steel joints	
**Add \$30 to refinish each additional shaft	
Shaft Refinish	\$30.00
Replace Butt Plate	\$50.00
Engraving On Butt Plate	\$20/LINE
Replace Joint Collar	\$50.00

Refurbishing Special	MSRP
W/ i-Pro**	\$475.00
W/ i-Shaft**	\$400.00
W/ G-Core Shaft	\$325.00
W/ Traditional Maple Shaft	\$275.00
**Add \$25 for stainless steel joints	
**Add \$30 to refinish each additional shaft	

Shaft Upgrade Options	MSRP
30" or 31" Shaft Length	+ \$30.00
Custom Shaft Length	+ \$50 & UP
Options vary. Call for details.	
Navigator - Alpha Tip (SX, S, M, H)	+ \$25.00
Navigator - Black Tip (SX, S, M, H)	+ \$25.00
Navigator - Blue Impact Tip - USA (SS, S, M, H)	+ \$26.00
Navigator - Blue Impact Tip - SNOOKER (SS, S, M, H)	+ \$12.00
Navigator - Break Impact Tip (Hard)	+ \$23.00
Kamui - Black Tip (SS, S, M, H)	+ \$26.00
Kamui - Clear Black Tip (SS, S, M, H)	+ \$29.00
Kamui - Original Tip (SS, S, M, H)	+ \$21.00
Kamui - Clear Original Tip (SS, S, M, H)	+ \$24.00
Samsara Tip (Ultra-hard)	+ \$21.00
Everest Tip (Medium)	+ \$16.00
Convert Shaft Partial (3/8"-10)	+ \$75.00
• Add Single Ring	+ \$20.00
• Add Multiple Rings	+ \$40.00
• Brass Shaft Insert	+ \$40.00